



Return & Exchange Policy – Aarsi Apparel

At Aarsi Apparel, each outfit is crafted with care and attention to detail. Since many of our products are custom-made and personalized, our return and exchange policy is designed to be fair while protecting both our customers and our artisans.

1. Customized & Made-to-Order Outfits

All customized, made-to-order, bridal, and bulk outfits are non-returnable and non-refundable.

Once an order is confirmed, cancellations or changes cannot be accepted.

Customers are responsible for providing accurate measurements and customization details.

2. Ready-to-Wear Products

Ready-to-wear items (non-customized) can be exchanged within 48 hours of delivery.

Items must be unused, unworn, and in original condition with tags and packaging intact.

Only size exchanges or store credit will be offered. No refunds.

3. Defective or Wrong Product

If you receive a defective, damaged, or incorrect item, please notify us within 48 hours of delivery with pictures.

After verification, we will arrange a replacement or issue store credit.

Damage caused by misuse, alterations, or poor care is not covered.

4. Return Process

To request an exchange/return, contact us at [Insert Email / WhatsApp / Phone] with your order number.

Once approved, items must be shipped back to us within 7 days at the customer's expense (unless the error is from our side).

Returned packages without prior approval will not be accepted.

5. International Orders

Due to high shipping costs and customs duties, returns/exchanges are not accepted on international orders, unless the item received is defective or incorrect.

6. Non-Returnable Items

Customized/made-to-order outfits.

Bridal wear, family sets, and bulk orders.


Discounted or sale items.


Accessories, fabrics, and items marked "Final Sale."

7. Contact Us

For return/exchange assistance:

 Email: info@aarshi.com

 Phone: +91 8745889898

 Address: Shop No: B1/07, Galaxy Blue Sapphire Plaza, Greater Noida 201318